

From: Jon SD [mailto:[REDACTED]]
Sent: 14 March 2018 20:52
To: Rutledge, Conor <Conor.Rutledge@herefordshire.gov.uk>; Tawton, Amy <amy.tawton@herefordshire.gov.uk>
Cc: [REDACTED]
Subject: FW: Amended Quotations

Amy, Conor,

We have got back to the window company and explained all the stuff you asked us to. They are now making a repair of the long window and we will have to find someone else to do the old one – we will put up some Perspex or the like to sort it for now. Do we still need to continue with the application? I guess it will be needed to document the permission for the old window in attic and we will then have 3 years to get sorted? They are retaining all the old (working) fittings as you requested. They have made all the changes we/you requested.

We also found the attached phot of the house (Left hand side of the photo) which is even more interesting, there is a door below the kitchen! What was that and is it still there? Very exciting and we will have to see if we can do some more research and find out, you were correct Conor, the attic window is older and so needs preserving.

Did you look at the partition in the scullery and is it possible to add that as well?

Thanks for your time,

Jon and Sally Stewart-Davis

From: Sally Stewart-Davis BT [REDACTED]
Sent: 14 March 2018 18:34
To: Jonathan Stewart-Davis Pilot [REDACTED]
Subject: Fwd: Amended Quotations

Hi

Talking through 3rd party (Rebecca) is not easy even if she is a sweetie

Not sure about the metal casements. I thought it was just the frame on landing window we needed to conserve and not the internal sections.

H room. Concrete sill. Had you raised this with them. I hadn't. No guarantee for work done on that window.

Upper attic1. No surprises there

Cheaper all round looking at results.
What do u think
Still nothing from Conor.
X

Sal SD

Begin forwarded message:

From: Rebecca Godden <rebecca.godden@ventrolla.co.uk>
Date: 13 March 2018 at 10:58:27 GMT
To: Sally Stewart-Davis B [REDACTED]
Subject: Amended Quotations

Dear Sally,

Following our conversation yesterday, please find attached the amended quotes and notes below regarding the three windows I looked at.

I visited this customer today to look at the stairway window (item 11), the attic rear left window (item 13) and the first floor rear room side window (item 12).

First Floor Rear, Stairway Landing - I understand the conservation officer wants this window to remain, this window is serviceable however we would be unable to draft proof the openers due to them being metal casements. We could repair the rot in the window frame/glazing bars and re-putty the defective areas. We would however never make this window look anything like new.

First Floor Rear Room, Side Window - The conversation officer wants a repair to the sash and us not to replace the concrete cill. If we undertook the works to this specification we could not guarantee any of the repairs that we made. The attached quote has been priced for the sash to be repaired and no works to the cill.

Attic Rear, Left - Conservation Officer advised repair. We are unable to repair. No works to the window.

I hope this makes sense, if you can let me know how you want to proceed.

If you have any questions, please give me a call.

Kind regards

Rebecca

Rebecca Godden
Customer Service Co-ordinator



Ventrolla
Ventrolla House
Crimple Court
Hornbeam Business Park
Harrogate
HG2 8PB

Telephone: 0800 0277 262
Facsimile: 01423 859 321
E-Mail: sales@ventrolla.co.uk

Jon Stewart-Davis
Townwell
Credenhill
Hereford
HR4 7DW

Job Date: 22 March 2018 Job No. [REDACTED] Quotation No. [REDACTED] Surveyor: Dave Tiller

Pricing Summary

We offer to carry out the work detailed below for the shown price which includes Vat charged at 5% for qualifying energy saving materials with all other items charged at 20%

Goods:
VAT:
Total:

Item 1:	Kitchen Sink Window	Width:	905 mm	Height:	1535 mm	Price:	
Comments:	Sink counter obstruction						
System:	(VPSS) Full Draught Proofing with Sash Removal	Window Configuration:	6 over 6				
Sill Repair:	Replace Sill (70x140) & Lower Box Assembly						
Hardware	Catches:	Refit Existing Hardware				Qty:	
Item 2:	Kitchen Rear Facing Window	Width:	1590 mm	Height:	1870 mm	Price:	
System:	(VPSS) Full Draught Proofing with Sash Removal	Window Configuration:	10 over 10				
Sill Repair:	Replace Sill (80x160) & Lower Box Assembly						
New Sashes	Bottom:	Single Glazed 10 Pane Sash				Qty:	
Hardware	Catches:	Refit Existing Hardware				Qty:	
Item 3:	Front Room, Right, Small Side Window	Width:	925 mm	Height:	800 mm	Price:	
System:	(VPSS) Full Draught Proofing with Sash Removal	Window Configuration:	3 over 3				
Sill Repair:	Replace Sill (70x140) & Lower Box Assembly						
New Sashes	Bottom:	Single Glazed 3 Pane Sash				Qty:	
Hardware	Catches:	Refit Existing Hardware				Qty:	
Item 4:	Front Room, Right, Front Facing Window	Width:	1670 mm	Height:	1820 mm	Price:	
System:	(VPSS) Full Draught Proofing with Sash Removal	Window Configuration:	10 over 10				
Sill Repair:	Replace Sill (80x160) & Lower Box Assembly						
New Sashes	Top:	Single Glazed 10 Pane Sash				Qty:	1
	Bottom:	Single Glazed 10 Pane Sash				Qty:	1
Hardware	Catches:	Refit Existing Hardware				Qty:	1

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Beeny**



Item 5:	First Floor Front Room, Left		Width:	1670 mm	Height:	1680 mm	Price:
System:	(VPSS) Full Draught Proofing with Sash Removal		Window Configuration:		10 over 10		
Sill Repair:	Replace Sill (80x160) & Lower Box Assembly						
<u>Sash Repairs</u>	Bottom:	Bottom Rail Repair	Bottom Rail Repair		Conservation Joint (x2)		
	Left:	Patch Putty - Medium					
<u>New Sashes</u>	Top:	Single Glazed 10 Pane Sash					Qty:
<u>Hardware</u>	Catches:	Refit Existing Hardware					Qty:
Item 6:	First Floor Front Stairway Landing		Width:	1100 mm	Height:	1790 mm	Price:
System:	(VPSS) Half Treat (Top sash sealed shut)		Window Configuration:				
Sill Repair:	Replace Sill (80x160) & Lower Box Assembly						
<u>New Sashes</u>	Top:	Single Glazed 7 Pane Sash - Arched					Qty:
	Bottom:	Single Glazed 6 Pane Sash					Qty:
<u>Hardware</u>	Catches:	Refit Existing Hardware					Qty:
Item 7:	First Floor Front Room, Right		Width:	1670 mm	Height:	1680 mm	Price:
Comments:	Recently replaced bottom sash						
System:	(VPSS) Full Draught Proofing with Sash Removal		Window Configuration:		10 over 10		
Sill Repair:	Replace Sill (80x160) & Lower Box Assembly						
<u>Sash Repairs</u>	Top:	Patch Putty - Medium					Qty:
	Bottom:	Patch Putty - Small					
<u>Hardware</u>	Catches:	Refit Existing Hardware					
Special:	Small vr90 repair to glazing bar						
Item 8:	First Floor Front Room, Right, Small Side Window		Width:	900 mm	Height:	780 mm	Price:
System:	(VPSS) Full Draught Proofing with Sash Removal		Window Configuration:		3 over 3		
Sill Repair:	Replace Sill (70x140) & Lower Box Assembly						
<u>Sash Repairs</u>	Top:	Conservation Joint & Tenon Repair	Conservation Joint (x2)		Patch Putty - Small		
	Bottom:	Conservation Joint (x2)	Patch Putty - Small				
<u>Hardware</u>	Catches:	Refit Existing Hardware					Qty:
Special:	Fill chub locks holes						
Item 9:	First Floor Rear Bathroom		Width:	1480 mm	Height:	1450 mm	Price:
Comments:	Previously & incorrectly repaired sill, rotten behind.						
System:	(VPSS) Full Draught Proofing with Sash Removal		Window Configuration:		4 over 8		
Sill Repair:	Replace Sill (80x160) & Lower Box Assembly						
<u>Sash Repairs</u>	Top:	Conservation Joint (x2)	Patch Putty - Small				
	Bottom:	Tenon Repair (x2)	Bottom Rail Repair		Patch Putty - Large		
<u>Hardware</u>	Catches:	Refit Existing Hardware					Qty:
Special:	Fill chub locks holes						

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Item 10:	First Floor Rear Room, Side Window	Width: 1070 mm	Height: 1400 mm	Price:
Comments:	Concrete Sill, rotten behind. Approx 80 * 150			
System:	(VPSS) Full Draught Proofing with Sash Removal	Window Configuration:	3 over 3	
Sash Repairs	Top: Conservation Joint (x2)	Patch Putty - Medium		
	Bottom: Conservation Joint & Tenon Repair (x2)	Patch Putty - Large		
Hardware	Catches: Refit Existing Hardware			Qty:
Special:	Fill chub locks holes			
Special:	VR90 Repair to bottom rail			
Item 11:	Attic Rear, Right Room, Side Window	Width: 1070 mm	Height: 1100 mm	Price:
System:	(VPSS) Full Draught Proofing with Sash Removal	Window Configuration:	5 over 5	
Sill Repair:	Replace Sill (70x140) & Lower Box Assembly			
New Sashes	Top: Single Glazed 3 Pane Sash			Qty:
	Bottom: Single Glazed 3 Pane Sash			Qty:
Hardware	Catches: Refit Existing Hardware			Qty:
Special:	Fill chub locks holes			
Item 12:	Attic Front , Left Room	Width: 1670 mm	Height: 1130 mm	Price:
System:	(VPSS) Full Draught Proofing with Sash Removal	Window Configuration:	5 over 5	
Sill Repair:	Replace Sill (80x160) & Lower Box Assembly			
Sash Repairs	Top: Patch Putty - Large			
	Bottom: Conservation Joint (x2)	Conservation Joint (x2)	Conservation Joint (x2)	
	Left: Timber Plant-on			
	Right: Timber Plant-on			
Hardware	Catches: Refit Existing Hardware			Qty:
Item 13:	Attic Front, Central Room	Width: 1110 mm	Height: 1230 mm	Price:
Comments:	Four over three, arched top sash and frame			
System:	(VPSS) Half Treat (Top sash sealed shut)	Window Configuration:		
Sill Repair:	Replace Sill (70x140) & Lower Box Assembly			
New Sashes	Top: Single Glazed 4 Pane Sash - Arched			Qty:
	Bottom: Single Glazed 3 Pane Sash			Qty:
Hardware	Catches: Refit Existing Hardware			Qty:
Item 14:	Attic Front , Right Room	Width: 1670 mm	Height: 1130 mm	Price:
System:	(VPSS) Full Draught Proofing with Sash Removal	Window Configuration:	5 over 5	
Sill Repair:	Replace Sill (80x160) & Lower Box Assembly			
Sash Repairs	Top: Tenon Repair (x2)	Conservation Joint (x2)	Patch Putty - Medium	
New Sashes	Bottom: Single Glazed 5 Pane Sash			Qty: 1
Hardware	Catches: Refit Existing Hardware			Qty: 1



Item 15:	Front Room, Left, Front Facing Window	Width: 1670 mm	Height: 1820 mm	Price:	
System:	(VPSS) Full Draught Proofing with Sash Removal	Window Configuration: 10 over 10			
Sill Repair:	Replace Sill (80x160) & Lower Box Assembly				
New Sashes	Top: Single Glazed 10 Pane Sash			Qty:	1
	Bottom: Single Glazed 10 Pane Sash			Qty:	1
Hardware	Catches: Refit Existing Hardware			Qty:	1
Item 16:	Additional Product	Width: 0 mm	Height: 0 mm	Price:	£0.00
Special:	1010A IVORY - Parting Bead Ivory OM1704 x 60 lenghts				
Special:	1009A IVORY - Channel Ivory OM1704 x 60 lenghts				

Recommended
by **Sarah
Beeny**



Ventrolla
Ventrolla House
Crimple Court
Hornbeam Business Park
Harrogate
HG2 8PB

Telephone: 0800 0277 262
Facsimile: 01423 859 321
E-Mail: sales@ventrolla.co.uk

Jon Stewart-Davis - LBC
Townwell
Credenhill
Hereford
HR4 7DW

Job Date: 17 January 2018 Job No. [REDACTED] Quotation No.: [REDACTED] Surveyor: Dave Tiller

Pricing Summary

We offer to carry out the work detailed below for the shown price which includes Vat charged at 5% for qualifying energy saving materials with all other items charged at 20%

Goods:
VAT:
Total:

Item 1:	First Floor Rear, Stairway Landing	Width: 1020 mm	Height: 3760 mm	Price:	[REDACTED]
Comments:	Conservation officer wants this window to remain. This window is serviceable however we would be unable to draught proof the openers due to them being metal casements. We could repair the rot in the window frame/glazing bars and re-putty the defective areas. We would however never make this window look anything like new.				
Special:	Repairs to frame				
Special:	Re-putty				
Special:	Repairs to Glazing Bars				
Item 2:	Attic Rear, Left	Width: 1610 mm	Height: 1300 mm	Price:	£0.00
Comments:	Conservation Officer advised repair. We are unable to repair. No works to the window.				

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Beeny

